

CONFLICT RESOLUTION

ONLINE EDUCATION PROGRAM SPECIFICALLY DESIGNED FOR
JUVENILE CONFLICT CONCERNS

COURSE OVERVIEW

The Advent eLearning Conflict Resolution course is an online education program designed around evidence-based cognitive behavioral therapy (CBT) treatment models. This video based course teaches participants the tools to recognize and work through conflict in a beneficial way.

Participant responses are recorded for case worker review, and participants can repeat any sections to review materials, if needed. A final review and test over the coursework is included, and participants must achieve a minimum score of 60% or above to pass. This course will take approximately one hour to complete and is written at an 8th-grade reading level.

Translates to Spanish, French, Arabic and any other browser supported languages.

ABOUT THE PLATFORM

Advent eLearning offers over 30 online education courses available through the program management platform—each designed by subject matter experts to address specific criminal behaviors. Courses can be assigned to participants by your organization, or directed to apply to your program online.

The platform includes a full suite of communication tools—mail, email, SMS text messaging—so that you can keep participants on track. You have full auditing capabilities, allowing you to monitor participant progress as well as any action taken by participants or fellow administrative users. The platform's robust suite of reporting tools give you the ability to track the success of your program at all levels. And with the platform's notification center you'll be notified the moment a participant passes or fails an assigned course, and you have immediate access to completion certificates for your records and court files.

Advent eLearning 

COURSE MODULES

- I. **Conflict Truths**
- II. **Problems Associated with Conflict Resolution**
- III. **Thinking Through Conflict**
- IV. **Dealing with Conflict**

ABOUT THE AUTHOR

Jerry Ackerman is a motivational speaker who speaks to students about issues of bullying and conflict at schools and youth gatherings across the country.

Jerry began his career as a seventh grade teacher in Haleiwa, Hawaii and quickly became involved improving the lives of his students. He also spent 8 years as a youth pastor, and has been speaking professionally for over 15 years. During his career he has spoken to over one million students in Canada, South Korea, Germany, Dominican Republic, and the United States.

APPROPRIATE OFFENSES

Student discipline and juvenile sanctions.

